



**Chapter Council Meeting Minutes  
Sheraton Boston Hotel-Back Bay A  
Saturday, May 4, 2013  
Boston MA**

The 2013 meeting of the Chapter Council convened at 8:05 AM, Julia Shaw-Kokot, Chapter Council Chair presiding.

**Members Present:**

Julia Shaw-Kokot, Chair

Angela Dixon, Chair-Elect

Dana Abbey

Darlene Ford

Heather Brown, Rising Star

Todd Hannon

Marianne Burke

Len Levin

Kathleen Carlson

Sylvia McAphee

Alan Carr

Becky McKay

Janet Cowen

Dina McKelvy

Prudence Dalrymple

Cristina Pope

Rebecca Davis, Past-President, Northern CA & Nevada

Bart Ragon

Diana Delgado

Bette Sydelko

Antonio Derosa

Pamela Rees

Montie Dobbins

Pat Regenberg

Lisa Ennis

Darrel Willoughby, Chair-elect, Midcontinental

**Members Excused:**

Melissa DeSantis

Eric Nagamine

Julia Hause

Marlene Oishi

Dean Hendrix

Melissa Ratajeski

Elizabeth Lucas

Rose Relavo

Tim Mason

Anne K. Seymour

All members present introduced themselves with their Chapter affiliation.

**Agenda -**

J. Shaw-Kokot presented the agenda for adoption.

**Minutes – Julia Shaw-Kokot**

Prior to the meeting, P. Regenberg distributed the minutes via email from the 2012 Chapter Council meeting in Seattle. Minutes approved as read.

**Chapter Council Directory – Pat Regenberg**

P. Regenberg passed around the draft 2013-14 Chapter Council Directory for members to make corrections. The directory will be available on the Chapter Council web site in June.

**Chapter Council Chair's report – Julia Shaw-Kokot**

It has been a busy year with changes in chapter representatives and chairs related to job changes and retirement. Several chapters were working with Activa for dues and registrations to meetings. The system had worked well until this year, when three chapters began having trouble getting their money from Activa. MLA, including their legal representatives, helped two chapters recover their money and is helping the third chapter involved work out the issues. MLA is also interested in working with chapters to see how they can help with these systems. At the current time, there is only one chapter still interested in forming a task force on collaboration with MLA. Many chapters are now happily working with Wild Apricot. If your chapter is interested in participating in a task force to investigate working with MLA on these systems, please let Angela Dixon know about it.

**Majors/MLA Chapter Project Jury - Todd Hannon**

The Majors/MLA Chapter Project of the Year Award is a \$500 award which is not awarded every year. The awards are based on chapter projects that focus advocacy and advancement of the profession. This year there were four applicants, and the award went to the South Central Chapter for offering 12 uninterrupted hours of education and training for would be writers. The program paired up experienced with inexperienced writers. Success stories followed of work accepted for publication. The \$500 award is meant to enhance programming for chapters. Chapters are encouraged to submit their projects for this award.

**Annual Meeting Table – Sylvia McAphee**

The council members were thanked for helping to staff the table; the sign-up sheet was passed around to fill the open slots. S. McAphee thanked all who signed up.

**Chapter Roundtables – Becky McKay**

The roundtables will be Sunday at noon. B. McKay reported that 246 people are registered; there are 32 tables and 24 topics. People are needed to serve on this busy committee. Karen Hanus will serve as co-chair of this committee for the coming year along with Becky McKay.

**2013 Joint Session – Bette Sydelko**

The 2013 Joint session will be the last plenary on the last day of the meeting, Wednesday, May 8. The very engaging speaker is Laurie Garrett whose topic is "Working Together toward Global Health". The task force duties have now been completed and the members of the committee, Len Levin, Pat Regenberg, Pam Rees, were thanked. Copies of Laurie Garrett's books will not be available, but

attendees are welcome to bring their own copies for a signing following the session or Ms. Garret will sign a special bookplate.

#### **Continuing Education – Janet Cowen**

J. Cowen is the Chapter Council liaison to the MLA CE Committee. This committee has a WIKI and the Continuing Education person for each chapter should be providing information for this WIKI. Because the chapters have many names for the CE committees, or this task may be part of another committees' responsibilities, it is very challenging to figure out who is the CE person for each chapter. A quick poll of the attendees demonstrated the fact that many do not know about this WIKI. B. Sydelko commented that perhaps we should not continue with this WIKI, since it is so difficult to gather all the information on CE from the chapters. The consensus of the council was to keep the WIKI, and try to get folks to use it. All members of the council need to promote the WIKI in their chapter, and it should be much more visible on the new website.

#### **MLA Recruitment & Retention Liaison – Melissa DeSantis**

M. DeSantis was not present, but sent in the following report:

The Professional Recruitment and Retention Committee (PRRC) is charged with activities that would increase the recruitment of people to the profession of health sciences librarianship.

Activities the PRRC is currently involved with:

New member/First Time Attendee Breakfast – The PRRC Chair will briefly address this group during MLA 2013.

Resume Clinic – There will be a resume clinic at MLA 2013. Last year's Resume Clinic was very successful.

Facebook/LinkedIn – In an effort to recruit people to the profession, the PRRC has been posting messages to FB and LI accounts that they created. They have been focusing on MLA events. Future decisions concerning use of FB and LI will be informed by forthcoming recommendations concerning a social media policy by MLA's Technology Advisory Committee (TAC).

#### **Rising Star Report- Heather Brown**

The Chapter Council website needed both a major overhaul and be made more flexible. A survey about the website was conducted and it was discovered that its' main uses were the directory, procedure manual and various reports. It needed to be easier to edit and improved navigation. The platform used is Drupal through MLA's content management system, which is simple to navigate and edit. The main structure was modified and 'What's New' remained and can be made into a blog. The procedure manual is not a Word or PDF document and is searchable. Updating is done in just one place so it is easier to keep things up-to-date. The new structure is more modular and updates quickly and easily. H. Brown gave a 'live' tour the website to the council.

#### **Web/Home Page – Lisa Ennis**

L. Ennis reported on the progress made this year on the home page and the council concurred that it is easily navigable and clean looking and much more useful.

J. Shaw-Kokot thanked Heather Brown and Lisa Ennis for making these improvements. She said the Council has had back to back Rising Stars in Heather Brown and Karen Hanus, and their projects worked well as a continuum. J. Shaw-Kokot gave kudos to Heather Brown and her committee for a job well done.

### **Elections – Len Levin**

Due to technical difficulties the election was conducted on site. L. Levin reminded the council that each chapter has only one vote, to be agreed upon by the representative and alternate. The six winning candidates are as follows:

T. Scott Plutchak (South) – 8

Rob Mackes (NY/NJ) – 8

Deborah Halsted (South Central) – 7

Paula Raimondo (Mid-Atlantic) – 6

Pamela Bradigan (Midwest) – 5

Diana Cunningham (UNYOC) – 5

Rebecca Graves (Midcontinental) – 4

Shirley Gronholm (NAHSL) – 3

Lisa Marks (MLG SCA) – 3

Dorothy May (Hawaii-Pacific) – 1

Jackie Wirz – (Pacific Northwest) – 1

Stephen Kiyou (NCN MLG) - 1

Melissa Ratajeski – Unanimous for Vice Chair

### **The council took a break at 9:10AM and reconvened at 9:30AM**

#### **Technical Advisory Committee (TAC) Liaison – Bart Ragon**

This committee is working on website redesign for the MLA website. The committee is chaired by Dean Hendrix and Nikki Detmar is the chair designate.

TAC presented a Social Networking Policy to the Board and it was approved.

The Medical Library Association (MLA) recognizes the importance of the Internet in shaping public thinking and the importance of joining in and helping to inform public conversation and direction through various forms of social media. MLA's social media sites are designed to serve as a forum for interaction with MLA members, prospective members, sponsors, affiliates, members of the medical and allied health communities and the general public. The social Media Policy, approved at the MLA 2013 Annual Meeting, will help open up a respectful, knowledgeable interaction with people on the Internet while protecting the privacy, confidentiality, and interests of MLA and its members, affiliates, and funders. TAC plans for the upcoming year include testing/troubleshooting the CMS and implementing and assessing the Social Media Policy.

#### **MLA Core Membership Liaison – Melissa Ratajeski**

M. Ratajeski was unable to attend and J. Shaw-Kokot presented the report. The committee is looking at ways to increase the membership of chapters and sections by combining the chapter recruitment with section shuffles at the MLA annual meetings. If Chapter Council works with Section Council, perhaps better results will occur. A larger question being considered by the committee is how do we catch people who do not attend MLA? One suggestion was to prepare posters for presentation at a poster session focusing on sections' and chapters' activities. A poll is going out, and the section shuffles and chapter recruitment efforts will be combined next year. There is considerable cost in putting the shuffles together and the return on investment needs to be calculated. J. Shaw-Kokot asked if any of the chapters are doing anything special to recruit members. Please give your suggestions to this committee. T. Hannon reported that his chapter presented a symposium that was grant funded and the fee to attend was less for chapter members. P. Rees said the first time attendees/new members

breakfast is a good time to capture new members. Please send all suggestions to M. Ratajeski or M. Dobbins.

#### **MLA News Column Editor – Julia Hause**

J. Hause was unable to attend; J. Shaw-Kokot presented the report. There is a copyright disclosure form, explaining the rights of the author and how MLA might use the content. This form must be returned before an item can be published. Anytime you have anything ready, please send it to J. Hause. K. Carlson asked if there is any data about traffic to the News, is anyone collecting this information. It took her eight months to get something published. Submissions seem to be up considerably. This would be a good place to put section and chapter shuffle information. D. McKelvy will ask at the meeting on Tuesday. P. Dalrymple said it is getting very competitive to get published in BMLA. D. McKelvy said articles are now scheduled fourteen months out, a long time to wait for publication.

#### **MLA Bylaws Committee – Karen Hanus**

K. Hanus reminded members that the process for changing chapter bylaws is online. There are also model bylaws online, and the MLA Bylaws Committee must approve all changes made by either a chapter or section. J. Cowen asked what the timeline is for approval. K. Hanus said it takes six to eight weeks. J. Shaw-Kokot reminded the council that MLA has an archives policy. If bylaws are changed they should be archived both at MLA as well as the chapter level.

#### **MLA Credentialing Liaison – Cristina Pope**

C. Pope could not attend last night's meeting and does not have a report. She will send an update later when received from the committee meeting.

#### **MLA Futures Committee – Cristine Pope**

C. Pope also reported that the MLA Futures Taskforce will be meeting tomorrow and brainstorming what the future MLA will look like. Anne Seymour is chair of this committee. The committee was charged with preparing a 10-year plan which has since been changed to a 3-year plan about the future of MLA. Membership is flat, what might attract membership? What will make MLA a vibrant organization ten years or three years out? L. Levin said he works with a group called "Membership Dynamics", which is holding an open forum on Monday at this meeting. M. Dobbins reported the membership committee made 400 plus calls to both members and lapsed members. Some of the reasons for not renewing with MLA were SLA membership worked better for them and they could not do both, library was closing or closed, cut to part time, no longer in profession, retired or simply cannot afford the cost, and no longer relevant. There is also a lot of confusion about chapter and MLA membership, some people seem to think if they are a member of their chapter they are automatically a member of MLA or vice versa. C. Pope remarked the main benefit seems to be networking; she asked how this can be done remotely. M. Burke said that there is currently a growth of health sciences librarianship in community colleges, MLA needs to reach out to these folks. P. Dalrymple commented that the focus should be on being a librarian; medical libraries are not robust and growing numbers at the moment. J. Shaw-Kokot said perhaps it is because there are so many other ways to network that people do not feel the need to attend MLA meetings.

**One Minute reports** were presented by the Southern Chapter, Sylvia McAfee reporting; South Central Chapter, Becky McKay reporting; Philadelphia Chapter, Prudence Dalrymple reporting; Medical Library Group of California and Arizona, Alan Carr reporting; the NY/NJ Chapter, Diana Delgado reporting; and the Midwest Chapter, Bette Sydelko reporting. These reports follow the minutes and will appear on the Chapter Council website.

### **Director of MLA/President-Elect of MLA Reports** Carla Funk/Dixie Jones

Dixie Jones reported first. She has set her priorities and focus for the coming year, they include: Advocacy, Ethics, Research, History, and Education/Mentoring. The chapters can tie into these goals. Jerry Perry worked closely with hospital libraries and Dixie Jones will meet with the Hospital Library Section board and ask for direction to continue his work. A Task Force on Ethics has been instituted. The Code of Ethics lives on MLANet. The task force is seeking new members, and plans to publish a special issue of BMLA. She would like to propose systematic reviews of research proving our value. These will tie into advocacy and research. A Research Task Force is gathering areas we need to research, and working on research mentoring. MLA will offer a series of two hour courses in the area of research and mentoring. Rising Stars have become a regular part of MLA. Dixie also reiterated that MLA is looking for ways to boost membership.

MLA is exploring digitizing old MLA programs in order to highlight parts of our history. J. Cowan asked about hospital library advocacy and asked if D. Jones is working with NN/LM groups. D. Jones answered in the affirmative saying she also wants to revitalize the Vital Pathways work. R. Davis asked why the interest in ethics. D. Jones said it is a personal interest of hers and several questions have arisen recently on ethical issues. She said MLA needs to review its Code of Ethics from time to time and put it front and center. A. Carr asked if the process for Rising Stars will be the same as other juries and awards and the answer was it would be.

Carla Funk reported MLA is working with several chapters to solve the Activa issue. One chapter has resolved the issue and another is on the way. Kate Corcoran is working with people who are using Wild Apricot and who seem to like it. The National Association of School Librarianship uses Wild Apricot. There is a prototype of the new MLA page completed; you can look at it now by going to the MLA booth. MLA is using a new membership management program based on Drupal. MLA had good financial results in 2012. She encouraged members to stop at the scholarship booth and make a small donation. The meeting has over 2,000 attendees, with more than 200 international attendees representing about 40 countries. C. Funk encouraged members to go and see the Rising Stars posters, both Karen Hanus and Heather Brown are in attendance.

**One Minute Reports** continued with reports by the Upstate NY and Ontario Chapter, Cristina Pope reporting; NAHSL, Len Levin reporting; Midcontinental Chapter, Dana Abbey reporting; Mid-Atlantic Chapter, Bart Ragon reporting; Pacific Northwest Chapter, Todd Hannon reporting; and Northern California and Nevada Chapter, Rebecca Davis reporting. These reports follow the minutes and will appear on the Chapter Council website.

**One Minute Reports concluded at NOON.**

**Noon to 1:30 – Lunch Break**

### **New Business**

J Shaw-Kokot turned over the Chapter Council owl to Angela Dixon, the new Chapter Council Chair. A. Dixon requested a volunteer to take over the secretary position. Dina McKelvy volunteered to serve as the new secretary.

The Board meeting report was covered by Dixie Jones and Carla Funk in their report to this group earlier today. MLA has established a Rising Star Committee.

Eugene Garfield has funded a \$5,000 research scholarship. He will receive an award at the Awards luncheon.

Meetings for the next four years: Chicago Hyatt: May 16-21, 2014; Austin: May 15-20, 2015; Toronto, May 13-18, 2016 and 2017 will be in Seattle.

A discussion ensued about possible ways of reducing costs of hotel by negotiating less meeting space.

#### **MLA President Report – Jane Blumenthal**

J. Blumenthal arrived and joined the rate discussion. She said there is probably no way of reducing the rates; we are simply the wrong size group. J. Blumenthal and A. Dixon will bring these concerns back to the Board and the Futures Task Force.

J. Blumenthal, outgoing MLA president, reported that MLA rallied financially this year in a positive financial climate and with good management by headquarters staff. The Futures Task Force will be meeting at this conference to discuss ways of being more responsive to the membership. MLA is working at ways to make the research program more visible, and looking at ways to make the mentoring process easier. They are also examining how to best support our teachers and educators, specifically those teaching MLA CE Courses. The Disaster Information Specialist certificate program is up and running.

#### **New Business- continued**

Certificates were presented to outgoing members: Bette Sydelko, Pam Rees, Pat Regenberg. Those moving from Alternate to Representative are: Diana Delgado, Len Levin, Janet Cowen, Elizabeth Lucas, Becky McKay, and Todd Hannon.

Julia Shaw-Kokot was recognized for her years of service to the Council.

The next meeting of the Chapter council will be held Saturday, May 17, 2012 in Chicago

#### **The meeting adjourned at 2:15PM**

**Respectfully Submitted, Pat Regenberg, Secretary**

#### **ONE MINUTE REPORTS**

##### **Hawaii-Pacific Chapter**

Chapter Council Representative – Marlene Oishi

Chapter Council Alternate – Eric Nagamine

No one from this chapter was able to attend the meeting, the report was sent in.

- Membership

As of April 30, 2013, membership total of 39, including regular, student, and emeritus members.

- Continuing Education/Life Long Learning

Members participated in the following educational opportunities

- MLA's "Information Roles in Disaster Management" online course
- MLA webcast – "Partnering to Prevent Diagnostic Error"
- "Pubmed Training for Librarians" – NLM
- "Open Access" workshop sponsored by PSR and hosted by the University of Hawaii School of Medicine
- PSR's monthly Midday at the Oasis webinars

- **Advocacy**

Member at the University of Guam completed a project “PSR Express Health Outreach Project.” Project involved five colleges in the Pacific Region conducting consumer health sessions for student groups. Emphasis was on MedlinePlus.

- **Partnerships**

Members participated in a sister organization event with SLA. Event was a mentoring mixer for students of the University of Hawaii’s Library Studies program.

- **Bylaws**

As recommended by MLA, the Chapter approved a modification to Article X of its Bylaws to allow the chapter to vote electronically on approved revisions to its Bylaws.

HPCLMLA is a small chapter and attainment of a quorum at meetings can be problematic due to the number of emeritus members who do not attend. Upon the recommendation of MLA, a change in the Bylaws was proposed to lower the number required for a quorum from seven (7) to five (5). It was decided that further Board discussion was required before a vote could be taken.

Members participated in a sister organization event. Sponsored by the Hawaii-Pacific Chapter of the Special Libraries Association, this event called the “Mentoring Mixer” took place on August 24, 2012. A “speed dating” activity with professional librarians setup as stations and groups of library studies students from the University of Hawaii went from station to station meeting and asking questions of the librarians.

One of our new members, from the University of Guam, completed an outreach project titled “PSR Express Health Outreach Project” which was a series of pilot projects at five colleges in Micronesia, Guam, Samoa.

### **Mid Atlantic Chapter**

Melissa Ratajeski, Chapter Council Representative

Bart Ragon, Chapter Council Alternate

1. As of April 2013, current MAC membership is 215. 16 new members joined MAC this past year.
2. MAC hosted 4 MAC Student Vision Scholarship Award winners at the 2012 Quad Chapter Meeting. This is an annual award that was created to introduce interested library and information science students to the MAC experience by providing Annual Meeting scholarships and special programming opportunities.
3. MAC sponsored the MAC Buddy program at the 2012 Quad Chapter Meeting. 12 first time attendees were matched with a buddy/mentor.
4. Initiated investigation of an alternative to the existing online registration and membership system. Also, a MAC representative was appointed to an MLA group that is investigating similar solutions.
5. MAC participated in the October 2012 Quad Chapter Meeting. Highlights include Continuing Education (CE) courses, AHIP counseling, and contributed papers and posters. MAC sponsored the attendance of one member through a conference scholarship.
6. MAC’s Research and Assessment Committee (RAC) awarded Douglas Varner the 2012 MAC Research Grant. Douglas is from the Georgetown University Medical Center John Vinton Dahlgren Medical Library and his project is titled ‘Library Return-on-Investment: Model of Establishing the Value of a Health Sciences Library in Support of Research’.
7. The RAC worked with the Quad Chapter Meeting Planning Committee to highlight papers and posters that involved research and/or assessment, staffed an information table during the conference in order to promote research and assessment, and organized a dine-around for members interested in research and assessment.

8. The 2013 Annual Meeting will be held in Pittsburgh, PA. This will be the first MAC Annual Meeting to be held in Pittsburgh since the Pittsburgh Chapter merged with MAC.

### **Mid-Continental Chapter**

Chapter Council Representative: Melissa DeSantis

Chapter Council Alternate: Dana Abbey

J. Shaw-Kokot commended this chapter for bringing the Hospital Library issues before MLA.

- Membership
  - o We have 203 active members.
  - o A bylaws change to remove distinguished Senior Member status in favor of the designation Emeritus member was approved at the 2012 MCMLA meeting.
  - o A bylaws change to break tie votes for elected officers by re-balloting until one candidate receives a majority was approved at the 2012 MCMLA meeting.
  - o A motion and discussion at the 2012 meeting regarding the development of a new paradigm for librarianship led to several actions:
    - ☐ The MCMLA Research Committee surveyed the membership to gauge support for each of the proposals presented in the motion.
    - ☐ Championing for Librarians ad hoc committee was formed to develop new motions – six motions were put before membership; all passed. Four of the motions were presented to the MLA board, with recommendation that the MCMLA leadership address the remaining two motions.
  - Programs and Joint Meetings
    - o The 2012 meeting had 92 full and 12-one day attendees; five CE courses were offered.
    - o The 2013 meeting will take place in Salt Lake City, UT, Sept. 14-17th – the theme of the meeting is “Information Unbound.”
    - o The 2014 meeting will take place in Denver, CO – Oct. 12-16th – the theme of the meeting is “Quintessential 2014: Convergence & Collaboration,” playing on the four chapter involvement (MCMLA, SCCMLA, NCNMLG, MLGSCA)
  - Connections
    - o MCMLA continues to connect with members through the MCMLA Listserv, the MCMLA Blog, the quarterly MCMLA Express, Facebook, and LinkedIn. And monthly Executive Committee meetings are held online.
    - Mentoring, Awards, and Scholarships
      - o The Membership Committee integrated the ability to request a mentor through the MCMLA website (select when joining, renewing, or logging in as a member). The Committee will conduct the mentee/mentor matching.
      - o MCMLA Bernice M. Hetzner Award for Excellence in Academic Health Sciences Librarianship – Sue Sykes Berry (UMKC Libraries); MCMLA Outstanding Achievement Award – Rebecca Graves (J. Otto Lottes Health Sciences Library)
      - o The chapter awarded two luncheon award for the 2013 MLA Chapter Council Sharing Roundtables

### **Midwest Chapter/MLA**

Bette Sydelko, Chapter Council Representative

Pamela Rees, Chapter Council Alternate

The Midwest Chapter region is nine states – North Dakota, Minnesota, Wisconsin, Michigan, Iowa, Illinois, Indiana, Ohio, and Kentucky

Membership for this year (as of our executive board meeting in April) is 264 with 7 new members, 7 student members, and 11 members in our new category of retired.

Our annual meeting was held in October 2012 in Rochester, MN and co-hosted by the Health Science Libraries of Minnesota. Themed "Growing Opportunities," the program featured David deBronkart, aka "E-Patient Dave". Five CE courses were offered and there were 16 contributed papers and 25 posters. There were 139 attendees. Chapter board members and volunteer mentors met and welcomed new members and first time attendees during a special late afternoon reception.

The Midwest Chapter supports MLA's CC Roundtable luncheon – this year we are supporting 4 lunch tickets, two directly to chapter members who apply, and two to MLA. Four scholarships were given to attend the annual meeting – 2 for student attendees and 2 for first time attendees. The "Distinguished Librarian of the Year" for 2012 was awarded to Donna Barbour-Talley, retired librarian who has served (and continues to serve) as the Midwest Chapter Annual Meetings Chair. The Jean Williams Sayre Innovation Award was presented to Suzanne Earle, librarian at the End of Life Library of the Hospice of the Western Reserve. The Chapter's newest awards, for research, were presented for 2 papers and 2 posters. At our Executive Committee meeting in April, the decision was made to create two new awards for meeting attendance – for members, who are not students or first-time attendees, a direct response to our 2011 membership survey.

The next meeting of the Midwest Chapter/MLA will be held in East Peoria, IL October 4-8, 2013 with the theme "Navigating a River of Information."

### **MLGSCA (Medical Library Group of Southern California and Arizona)**

Alan Carr, Chapter Council Representative

Kathleen Carlson, Chapter Council Alternate

This chapter is big in mega meetings and it works well. More people are attending remotely, however this does not work as well for business meetings. K. Carlson commented she thinks attending from your desktop helps to keep you on top of technology advances since you must troubleshoot yourself.

- Membership
  - o The Membership Committee has continued to partner with local library schools to encourage health science librarianship as a career. As of March 13, 2013, membership totals include 201 members (including 6 new members, 20 student members and 11 retired members).
- Programs and Joint Meetings
  - o The Fall 2012 CE program was "Clinical Translational Science Support at your Institution". It was presented by Kristi Holmes and Cathy Sarli from the Becker Medical Library at Washington University in St. Louis, MO. The program provided the attendees with an initial foundation to develop translational science programs at their institution. Participants earned 3 MLA CE credits. The activity was hosted at three locations, in Los Angeles, Phoenix, and Tucson, and was available to individuals through Mega Meetings. There were a total of 45 registered attendees.
  - o The Chapter worked with NN/LM PSR to host a Spring CE titled Diagnostic Error: A Multidisciplinary Exploration, presented by Lorri Zipperer, Marc Graber MD, and Barbara Jones. The activity was held on March 1, 2013, at Long Beach Memorial Medical Center and included MLGSCA members and others in the library community, as well as clinical practitioners. There were 18 attendees. Participants earned 6 MLA CE credits. CME was also available for clinicians.
  - o The 2013 Joint Meeting of the Medical Library Group of Southern California & Arizona (MLGSCA) and the Northern California and Nevada Medical Library Group (NCNMLG) will be held July 24 – 26, 2013, on the University of California, San Diego, campus. The meeting theme is Waves of Change, Oceans of Opportunity. A call for papers and posters started in February and concluded in April 2013. All the speakers for the conference have been identified. There are five CE courses scheduled and include the following topics: Evidence Based Practice; Mobile App Therapy; Public Health Information on the Web; and Drug Information Resources.

o MLGSCA, in conjunction with four other MLA chapters, is planning a “Quint” meeting, to be held in the Denver, CO, area October 12-15, 2014. The other four chapters include the Midcontinental Chapter (MCMLA), the Northern California and Nevada Medical Library Group (NCNMLG), the Pacific Northwest Chapter (PNC/MLA) and the South Central Chapter (SCC). The Steering Committee has been formed and a Memorandum of Understanding (MOU) has been signed by all five Chapter presidents. Planning will continue throughout 2013 and 2014.

- Connections

o The Connections Committee maintains the Chapter’s e-mail listserv, Facebook page, LinkedIn profile, and Twitter feed. At the end of March 2013, the Chapter had 53 Likes on Facebook, 105 members on LinkedIn, 71 followers on Twitter, and 206 members on the listserv. News pertaining to the Chapter and health sciences and/or health science librarianship is disseminated through a combination of Facebook posts, Tweets and e-mails. The MLSCA Link (blog) and the email listserv continue to be the primary communication tools for the membership.

- Awards and Scholarships

- Norma Layton, of Providence St. Joseph’s Medical Center, Burbank, CA, was selected as the chapter’s Outstanding Health Sciences Library Paraprofessional of the Year. One of two student scholarships was given to Lee Luniewski of Scripps Mercy Hospital, San Diego, CA. The 2013 Louise Darling MLGSCA Achievement Award was presented to Lisa Marks. The Awards Committee is reviewing a suggestion to consider acknowledging retiring MLGSCA members. Initial plans include recognition of individuals on the New York – New Jersey Chapter of one Minute MLA Annual Report, 2012/2013

## **NAHSL (North Atlantic Health Sciences Libraries)**

Len Levin, Chapter Council Representative

Janet Cowen, Chapter Council Alternate

Dues are \$30. Students are free.

NAHSL currently has 147 members. This is down dramatically from 216 last year but much of this may be due to the introduction of Wild Apricot as a new tool for membership renewal. As this was rolled out at the start of the year, it took time to set up the system and calls for membership renewal went out much later than in years past. Many that have not yet renewed are long-time, regular members and I am certain this number will “catch up” as the year progresses.

NAHSL held its 2012 meeting in Woodstock, Vermont on October 28-30. For the second year in a row, the annual meeting was affected by unusual weather; an early season snowstorm in 2011 and Super storm Sandy in 2012. This storm brought heavy rains, wind and many power outages to New England. While the meeting site was not affected, many attendees and one speaker had difficulty balancing the meeting with responsibilities on the home front. However, for those that were there, the meeting was a success and the program included presentations by Gary Taubes (topic: obesity and public health), Drs. Lisa Schwartz and Steven Woloshin (topic: critical analysis on health information) and novelist Chris Bohjalian (topic: medical research in writing).

NAHSL will hold its 2013 meeting “Surf the Waves, Plan your Future” at the Sea Crest Resort on Cape Cod in Massachusetts, October 26-28. Besides presentations from Ann Wolpert, director of MIT libraries and the MIT Press, MLAs own Joanne Gard Marshall and Julia Sollenberger discussing their recent “Rochester Study”, Patricia Dykes, Nurse Scientist from Boston’s Brigham & Women’s Hospital and Clark Merrill, Dale Carnegie trainer, good weather is planned! The 2014 meeting will be held in Maine, “Widen the Lens”.

In addition to its annual conference, NAHSL also offered a number of CE opportunities for members throughout the year, many as online webinars making it easier for members from across the

chapter area to attend. Plus, NAHSL also expanded its professional development awards program to fund members attending meetings other than NAHSL or MLA. Members who receive grants to attend other professional meetings (e.g., SLA, AHIA, etc.) are required to post to the NAHSL blog about their experience and newfound knowledge.

One of the major achievements of the chapter this year was the introduction of Wild Apricot as the chapter's membership portal. This will allow membership and event registration to be streamlined through one location, making it easier for the membership chair, the conference registration coordinator, the professional development coordinator and the Treasurer to keep tabs of chapter activities on one cloud-based dashboard.

NAHSL has special development awards for MLA funding. If folks are funded for other meetings they must then post information about the meeting on the Blog. NAHSL has instituted a new award, the Jay Daly Technology Award in Jay's memory. Jay Daly wrote the software many libraries use to interface with Docline called Quickdoc.

Adobe connect was used successfully for CE.

### **New York-New Jersey Chapter**

Pat Regenberg, Chapter Council Representative

Diana Delgado, Chapter Council Alternate

As of February 16, 2013, the Membership of the NY-NJ Chapter of MLA is 172 members, 15 members joined in 2012-13, 42 members did not renew.

During the year we had 3 business meetings:

- June 14, 2012 at Columbia University Health Sciences Library, New York, NY
- October 16, 2012 at Annual Meeting, Baltimore, MD
- December 19, 2012, Board Meeting by phone conference call

Annual Spring Dinner:

June 14, 2012, Coogan's Restaurant, New York, NY

Annual Meeting:

Quad Chapter Meeting: "Connections" October 13-16, 2012, Tremont Hotel & Conference Center, Baltimore, MD

MLA Goal 1: Membership and Leadership in the Profession

The Membership Directory was distributed in November 2012. Many new and renewing members have expressed an interest in volunteering with the Chapter.

Claire Joseph and Aurelia Minuti, co-chairs for the 2013 Chapter meeting, have begun planning for the one-day meeting scheduled for October 9, 2013. It will be held at Albert Einstein College of Medicine, Bronx, NY.

Patricia Gallagher and Winifred King are Chapter co-chairs of the joint annual meeting with UNYOC in 2014.

The Chapter recognizes leadership skills, talents, and contributions from members. This year's awards were presented at the October 26, 2012 Chapter meeting:

- Lifetime Achievement: Lynn Kasner Morgan
- Outstanding Contribution by a New Member: Karen Hanson
- Outstanding Contribution by a Member: Patricia Gallagher
- Chapter Research Grant: Catherine Boss – Her study will investigate if home delivery of personalized consumer health information helps the recipient to make informed decisions about their health.

The Chapter supports the Academy of Health Information Professionals (AHIP). Debra Rand is the Chapter's credentialing liaison and will be participating in the AHIP booth that will be at the MLA Annual Conference in Boston in May 2013.

## MLA Goal 2: Lifelong Learning

The Chapter voted to support 2 seats at the Chapter Sharing Roundtables at MLA 2013 Annual Meeting, Boston, MA.

Konstantina (Dina) Matsoukas is our Continuing Education Committee Chair.

The CE Committee offered a successful Free 4-hour MLA CE course, "ABCs of DNA: Unraveling the Mystery of Genetics Information for Consumers," on February 6, 2013, taught by Carrie Iwema

The CE Committee plans to host another in-person CE course, in the area of bioinformatics and a 2-day in-person workshop, "Deciphering MedSpeak." The committee will apply for an NN/LM MAR Professional Development award to defray costs. This workshop is tentatively scheduled for mid-June.

## MLA Goal 3: Advocacy

The Chapter's Governmental Relations Committee is active. The Committee posts action alerts to the Chapter listserv. The committee's co-chairs are Mahnaz Tehrani, representing New York, and Cathy Boss, representing New Jersey.

## MLA Goal 4: Creating and Communicating our Knowledge

The Web committee, chaired by Vicki Sciuk, kept the membership informed of Chapter business.

The NY-NJ MLA Chapter Newsletter is published biannually in PDF. Sarah Jewell and Karen Sorensen are co-editors. There are several regular columnists.

## MLA Goal 5: Building a Network of Partners

The four-chapter MLA QUAD Meeting took place on October 13-16, 2012. New York-New Jersey partnered with the Philadelphia, Southern, and Mid-Atlantic Chapters. Racheline Habousha was on the steering committee. Helen-Ann Brown Epstein and Diana Cunningham were on the program committee. Joey Nicholson was on the publicity committee. Keydi Boss-O'Hagan, Claire Joseph and Latrina Keith participated in planning/judging and paper activities. 41 NY-NJ Chapter members attended the meeting.

The Chapter is partnering with UNYOC for a joint annual meeting in 2014.

The Chapter Chair participates in the Regional Professional Leadership Network (RPLN). The group is made up of the current presidents, chairs, etc. of local library organizations.

The Chapter is also a member of METRO's Community Partners Program. This program gives the Chapter publicity on METRO's website, and will also make it easy to partner with METRO and other local library organizations.

## **NCNMLG (Northern California and Nevada)**

Elizabeth Lucas, Chapter Council Representative

Julia Hause, Chapter Council Alternate

This is the oldest chapter in MLA.

Our current chapter officers took office in June 2012. Their terms will expire on May 31, 2013. Our chapter has a 66 year-old history with several current and past members serving more than 5-10 years. Currently we have 144 active members. We have conducted 5 Executive Board Meeting and 4 Business Meetings this year. During the November 2012 business meeting our chapter's speaker was Ms. Jane Blumenthal, MLA President. In 2012-2013 our chapter formed five committees: 1. Outreach Committee, 2. Communication Committee, 3. Membership Committee, Bylaws/ Election/Nominating Committee and the Professional Development Committee.

Some of the great achievements of the Communications Committee were the launching of a new website, a blog, a LinkedIn group site, and Twitter and Facebook pages. Our Bylaws/Election/Nominating Committee nominated officers for the 2013/2014 fiscal year during the April business meeting. Our members voted and accepted these officers.

The Professional Development Committee nominated 2 members in fall 2012 and two other members in spring 2013 for the Locke Morrissey Professional Development Grant. The Ysabel Bertolluci Award for

Professional Excellence was created and the Professional Development Committee nominated Marcus Banks for it. The Professional Development Committee also initiated the Colleague Appreciation Program and successfully launched it in 2012. They have also started a mentoring program. Our chapter has hosted or attended several continuous education events such as: 1. The Internet Library Conference, 2. Facebook and Social Media, 3. Information Treasure Hunt, 4. Supporting Open Access: Librarians as advocates, researchers, educators and role models, 5. MLA Education Webcast: Partnering to Prevent Diagnostic Error: Librarians on the Inside Track.

The Outreach Committee initiated several programs: 1. a presentation in Las Vegas at the Lifelong Dreams open house in August, 2. the committee also arranged for virtual presenters to interact with students in Professor Charlie Greenberg's Medical Librarianship class on November 6, 2012. 3. Working together with the San Jose State University's Library and Information Science program they were the presenters at the SJSU's Career Colloquium on April 24, 2013.

Also, working on collaboration with other MLA Chapters NCNMLG will have a Joint Meeting with MLGSCA in the summer of 2013 and we are working on a Quint –Chapter Meeting to be held in October 2014.

Our chapter is represented at the OneHealth MLA'13 with six posters.

### **Pacific Northwest Chapter**

Rose Relavo, Chapter Council Representative

Todd Hannon - Chapter Council Alternate

There are currently 136 PNC members. We completed the transition of our web site content from the University of Washington to Wild Apricot web servers. Based on low use and recurrent problems with logistics, this year the Board decided to discontinue the PNC blog. Communication among chapter members will now take place on a regional health sciences listserv (h-lib) and through targeted messages to PNC membership via Wild Apricot's messaging system.

We didn't have an annual meeting this year but PNC organized continuing education opportunities to coincide with an NNLM/PNR sponsored Emerging Roles for Libraries Symposium hosted by Oregon Health & Science University in Portland, OR. 75 people attended and the following CE was offered Becoming an Expert Searcher for Evidence-Based Content

Terry Jankowski

Bullet Point 1, Bullet Point 2, Bullet Point 3... the Audience Flees: Visual Communication Skills for Effective Teaching and Presentations

Sally Gore

Optimize Your E-Learning Design and Development: A Hands-On Workshop

Jan Buhmann

Electronic Health Records in the Era of Meaningful Use

Vishnu Mohan

Our next annual meeting is scheduled for Sept. 14-17, 2013 in Anchorage Alaska and the theme is "Visual Stories Transform."

We will also be planning and participating in a joint meeting of five chapters – Pacific Northwest, Northern California and Nevada Medical Library Group, South Central, Midcontinental and the Medical Library Group of Southern California and Arizona slated to take place in Denver, CO. in 2014.

### **Philadelphia Regional Chapter/MLA**

Prudence Dalrymple, Chapter Council Representative

Anne. K. Seymour, Chapter Council Alternate

This chapter has strength is having membership representation from librarians in non-traditional roles, some pharmaceutical some are not librarians.

## Recruitment and Partnerships

Currently the Philadelphia Chapter has 85 current members for the 2013 membership year, which includes 6 students, 5 retirees and 5 Lifetime Honorary members, which reflects a slight uptick in our membership. Last year the Board set a priority to develop a communications plan to ensure timely and engaging chapter communications and it seems to have had a positive effect.

The Chapter has continued its recruitment effort by sending membership information to broader, national health sciences and other relevant library mailing lists, such as the Medlib-I and the SLA Listserv; continuing outreach initiatives with 3 Pennsylvania LIS programs to promote membership benefits; and exploring opportunities outside the current circle of health sciences librarians to promote membership to potential members in related fields. We have also worked with Drexel's iSchool to promote student membership in the chapter. We are pleased that one of the Chapter's student members has been selected as an NLM Associate for the upcoming year.

During the past year, the Board successfully transitioned from Activa to Wild Apricot to manage registrations, dues, and so forth.

## Chapter Meetings

Last fall, the Chapter joined the Southern, Mid-Atlantic, and New York-New Jersey chapters in a Quad Conference which was held in Baltimore, Maryland October 13-16, 2012. The Quad Conference theme was "Connections."

The Board of the Philadelphia Regional Chapter of the Medical Library Association met four times since the 2012 Annual Conference using a variety of virtual meeting platforms. The Annual Meeting of the Chapter was held in April. Following the Chapter's tradition of holding its meetings at various locations of historical interest in Philadelphia, this year's meeting venue was at the headquarters home of the Colonial Dames, an organization dedicated to the preservation of historical sites. Dean Karavite who holds a master's degree from the University of Michigan's Information School spoke on Informatics for Librarians and described several opportunities for librarians who are working on electronic health record systems, portals, and patient and consumer information systems within the digital environment of hospitals.

At the annual business meeting the membership approved a dues increase effective for the upcoming year. The Chapter also recognized retiring members and numerous award recipients. The Chapter also invited contributions to support Philabundance, a local program that provides food to needy persons. We were pleased and honored to have MLA President Jane Blumenthal attending the Annual Meeting. She met with MLA Philadelphia Board members the following morning for a lively discussion about the regional chapter, the national organization and the MLA futures Committee agenda.

## Lifelong Learning & Professional Development

The chapter continued to support a strong continuing education program that included both face to face courses and hosting MLA webcasts which were enhanced by local discussions held at different sites throughout the Chapter. The courses were:

- Ethical and Legal Aspects of Disaster Response, Aug 21, 2012, hosted by Drexel University, sponsored by MLA
- PubMed for Experts, Nov 16, 2012, hosted by Temple University, sponsored by NN/LM MAR RML
- Partnering to Prevent Diagnostic Error: Librarians on the Inside Track, March, 2013, MLA webcast, hosted by Drexel
- The Ropes: Planning Instruction for the Adult Learner, April 11, 2013, hosted by UMDNJ's Stratford NJ campus, sponsored by NN/LM MAR RML
- An upcoming program will be "Data Curation for Librarians" in June at Eastern University

The Chapter initiated a program of financial support and mentoring for first-time applicants to AHIP; 6 such awards were announced at the Annual. The Bea Davis award for professional development was

given to two students who will use the funds to attend the One Health MLA conference in Boston in May.

### **South Central Chapter/MLA**

Tim Mason, Chapter Council Representative

Becky McKay, Chapter Council Alternate

As of April 2013, total chapter membership was 289, including 20 new members, 17 MLA Fellows and 27 student members. The chapter also has over 80 members in the Academy of Health Information Professionals (AHIP).

The 2012 annual meeting was held in Lubbock, TX on October 13-17, 2013 with a theme of “Rave On the Caprock.” The meeting had five CE classes with forty in attendance:

- Tablets and e-Readers: Information at Your Fingertips
- Systematic Reviews: The role for librarians
- Search Tips From An Insider: Energizing Your Search and Knowing Your Competencies
- Developing Effective Research Skills for Medical Librarians
- Patron-Driven Acquisitions (PDA): Essential Tools and Understanding

In October of 2014, SCC will be part of a quintuple chapter meeting to be held in Denver, in collaboration with the Northern California and Nevada; Southern California and Nevada; Pacific Northwest and Midcontinental chapters

The South Central Chapter continues to sponsor seats at the MLA Chapter Council Roundtables. Becky McKay of SCC is CC Round Tables Chair; this year, there are 24 topics, 32 tables and 246 registered.

### **Southern Chapter**

Sylvia McAphee, Chapter Council Representative

Lisa Ennis, Chapter Council Alternate

Dues are \$20.

- As of May 3, 2013, we have 325 total members for 2012. The total number consists of 262 renewals, 16 new members, 33 honorary members, and 14 student members.
- The 2012 SC/MLA annual meeting was held in Baltimore, MD from October 13-16, 2012 in conjunction with annual meetings for the Mid-Atlantic, New York/New Jersey, and Philadelphia Regional chapters. The 2012 Quad Chapter Meeting was attended by 288 people and 33 exhibitors. And, 42 people registered to attend the Hospital Librarians Symposium. Key committees—printing and publicity, professional development, programming, steering, vendors as well as, web development and finance, were populated with members of the four chapters.
- Plans are underway for the 2013 annual meeting to be held October 17-20, 2013 in Ridgeland, Mississippi. The meeting theme is The Art of Information: Design. Deliver. Display. General session speakers have been identified. A call for posters and papers was sent in March 2013. Five CE courses have been identified with the goal to offer four CEs during the annual meeting. A chapter-wide CE course is currently in the early planning stages. Dixie Jones and Carla Funk were invited by the Chapter Council Representative to attend the 2013 Annual Meeting. Both have accepted the invitation.
- The Southern Chapter 2014 annual meeting will be held in Mobile, AL. More details to come at a later date.
- On April 3, 2013, a new award was created for students. This annual award, not to exceed \$250 per person, provides funding for two information science students to attend the SC/MLA Annual Meeting. Registration fees would be deducted from the \$250. Criteria for this award can be found on the chapter's website, [www.scmla.org/home/](http://www.scmla.org/home/).

### **Upstate New York and Ontario Chapter**

Cristina Pope, Chapter Council Representative

Dean Hendrix, Chapter Council Alternate

Dues are \$15. The annual meeting had a buddy system where experienced attendees were paired up with a new attendee. Information about the buddy was placed in the registration packet and they had no problem getting volunteers to be buddies.

This year's Annual Meeting saw UNYOC join with our colleagues in the Ottawa Valley Health Libraries Association (OVHLA), a local chapter of the Canadian Health Libraries Association (CHLA). We held our meeting in Cornwall, Ontario, with the theme of Building Bridges. Keynote Speakers Nancy Roderer, Director of the Welch Library at Johns Hopkins University, Michelle Young, Library Director of Clarkson University and Jim Henderson, Librarian Emeritus of McGill University's Life Sciences Library kept us engaged with their talks on Information Partnerships, Justifying and Re-establishing the Library as Place, and Serving Multicultural Populations. We had 48 people in attendance (not including vendors and speakers) and 11 vendors were represented. Our 2013 conference will be held at the beautiful Woodcliff Spa in Fairport, New York October 16-18.

#### 1) Recruitment, Membership, and Leadership in the Profession

As of March 1, 2013, UNYOC has 79 members, including all classes of membership. This is an increase of one member from last year at this time. Many of our members choose to renew just prior to our fall conference. The UNYOC Executive committee has committed to expanding our membership in Ontario, and news that the 2016 MLA conference will be held jointly with CHLA in Toronto should aid in this effort. We have a student scholarship award of \$500 (the Ursula H. Poland Scholarship Award), and the call for this goes out in late April.

Being a small chapter, our members have a unique opportunity to develop their leadership closely with mentors in the field, and explore opportunities for professional development in a welcoming environment. One successful initiative at our annual meeting saw new members and attendees paired with a "buddy", someone who was a previous attendee and would help our new attendee with any questions, sit with them in a session and generally make themselves available as a friendly face in a new group. Our post-conference survey rated this experience very highly.

#### 2) Life Long Learning

Continuing education remains an important place in UNYOC. The 2013 Annual Meeting provided an excellent opportunity for continuing education, with a session led by Kate Flewelling of the National Network of Libraries of Medicine, Middle Atlantic Region. Her topic, "From Beyond Our Borders: Providing Health Information to Refugee Populations", provided an excellent opportunity for members from both Canada and the United States to discuss the unique challenges in meeting the needs of this diverse population. We have two professional development awards. The Members-at-Large have put out a call for this award already. Other opportunities for continuing education are provided throughout the year through partnering with other organizations and promoting NLM's continuing education resources.

#### 3) Advocacy

For the first time in several years, we have government relations representatives for both New York State and Ontario. With the ongoing budgetary concerns on both side of the border, the need for strong advocacy has never been greater. UNYOC's Government Relations committee monitors government actions that affect libraries on both sides of the border, informs members of actions that may impact them and provides opportunities for involvement in events such as the New York Library Association's Library Advocacy Day (March 5, 2013) or Save Library and Archives Canada.

#### 4) Knowledge Creation and Communication

UNYOC communicates with members through a variety of means including our well-used listserv, UNYOC-L, our blog and web page and our Facebook page.

#### 5) Partnerships

With our 2012 meeting held jointly with OVHLA, UNYOC looks forward to ongoing relationships with librarians in Ontario and has made recruitment from this region a priority. We are also exploring the possibility of a joint meeting in 2014 with the New York/New Jersey chapter. Over the next few years we seek to increase our membership among health librarians in Ontario, in particular. Our 2012 conference also included speakers on reaching refugee populations and culturally sensitive health care.