

CHAPTER COUNCIL MEETING MINUTES Columbus AB, Gold Level, East Tower Saturday, May 17, 2014 Chicago, Illinois

The 2014 meeting of the Chapter Council convened at 8:14AM, Angela Dixon, Chapter Council Chair presiding.

### **MEMBERS PRESENT**

Angela Dixon, Chair	
Dana Abbey	Todd Hannon
Marianne Burke	Karen Hanus
Kathleen Carlson	Julia Hause
Alan Carr	Jennifer Lloyd
Prudence Dalrymple	Sylvia McAphee
Diana Delgado	Dina McKelvy
Antonio DeRosa	Cristina Pope
Melissa DeSantis	Bart Ragon
Montie Dobbins	Melissa Ratajeski
Lisa Ennis	Bette Sydelto

#### MEMBERS EXCUSED

Kate Anderson	Marlene Oishi
Heather Brown	Michelle Rachal
Mina Davenport	Sunny Sritongsook
Stephanie Ferretti	Jackie Wirz
Gary Kaplan	

All chapters present introduced themselves with their Chapter affiliation.

## Agenda

AD presented the agenda for adoption.

## Minutes

Prior to the meeting, AD distributed the link to the minutes via email from the 2013 Chapter Council meeting in Boston. Minutes approved as read.

## **Chapter Council Directory**

AD passed around the 2014-15 Chapter Council Directory for members to make corrections.

# Chapter Council Chair's Report – Angela Dixon

April Schweikhard will be the next Chapter Council Rising Star - she will be working on a project for the Chapter Council Roundtables event. She will present an analysis of how we have been doing the Roundtables and the goal is to recommend changes for the 2016 event. Carla Funk is retiring towards the end of 2014. A search committee will be formed to find a new executive director for MLA. There are two liaison committee positions opening for MLA News Chapter Column Editor and for the Professional Recruitment/Retention committee.

## **Elections Report – Alan Carr**

Elections this year were successful and 6 names were presented to the Nomination Committee for inclusion on the next MLA ballot.

# Majors/MLA Chapter Project Jury – Todd Hannon

Chapter project of the year innovative project award goes to Southern California and Arizona project title is "Substance over Style" and explored options for chapter meetings to control costs. The goal was to focus on content over comforts, change the setting from a hotel to a university. Everyone enjoyed the switch and it was financially successful. AD encouraged chapters to apply for the award- there were only three applicants this year.

## Annual Meeting Table – Sylvia McAphee

The chapter council meeting table will be in the exhibit area, and the three remaining open time slots were filled.

## **Continuing Education – Bette Sydelko**

The CE committee will meet Wednesday at the conference to discuss ideas for CE such as webinars and those classes available at the annual meeting. The committee uses a wiki for gathering information for all the chapters' CE offerings. There is some discussion of whether or not to keep that wiki or whether to place it more prominently on the website. AD mentioned that she heard at the board meeting that this was a successful year for conference CE registrations.

# MLA Recruitment & Retention Liaison- Melissa DeSantis

There will be a resume review available at MLA this year. A mentor database is available and was actively promoted this year; the group is working on getting it more populated.

#### **MLA Credentialing Liaison – Cristina Pope**

Academy of Information Professionals has 1019 members which is about a third of the MLA membership (total membership of MLA is 3361). A recent meeting included a discussion of points awarded for articles – specifically research vs non-research articles. Also, there was an AHIP member who was planning to retire and wanted to know if they prorate the AHIP membership. It was decided that when you have the AHIP membership at that point, it was good for the rest of your life and transferred to emeritus status. The AHIP webpage is being rejuvenated, and there is also work on an AHIP elevator speech. There are plans for AHIP training for application process in YouTube video and the tip of the month has been well received. The process may be getting more complicated, but the Academy is trying to make it simpler to understand. There was a discussion in Chapter Council of a template, spreadsheet or database to save activity information in between submission times. There was further discussion of whether AHIP should require an ALA-accredited MLS. There was a suggestion from Chapter Council to have management get staff to join AHIP.

#### **MLA Futures-Cristina Pope**

There will be an open forum on Tuesday, May 20. They are focusing on the idea of a year-round MLA, not just an annual meeting MLA. They are also recommending a simplification of the governance structure. There is consideration of MLA expenses and effort for the annual meeting - considering the rise of the mega-chapters - Quint, etc. It is hard for national conference to compete with a cheaper mega-chapter meeting. The association is looking at more online activity. There is consensus on the future committee that the name of MLA needs to change, but a large voting bloc of the general membership would be opposed. How can we make the appeal to MLA broader without losing the library piece? There was also discussion of how to cross pollinate the chapters' annual meetings on the chapter council listserv and other listservs. We can offer the chapter rate to other chapters' members – as a reciprocal benefit.

## MLA Bylaws Committee Chair – Mary Helms

The committee works to keep everyone in compliance with the chapter guidelines. MLA wants the chapters to use an absolute number for a quorum - not a percentage. All but 3 chapters - NY/NY, Hawaii and Northern California need to revisit and consider an absolute number. Chapters are advised to use Roberts Rules of Order. Also, there was a reminder to upload changes to Bylaws onto your own chapter website.

## **MLA News Column Editor- Julia Hause**

There is an open call for chapter members to submit column. Columns need to be recent informationwithin the last 6 months. Since 2013, there is a required copyright disclosure agreement to sign.

## Technology Advisory Committee Liaison – Bart Ragon

We have a new Drupal website and continue to find bugs and fix them. We want to hear from members about the strengths and weaknesses of the new site. A lot of the functions are under 'my account'. There are also some problems with some versions of Internet Explorer. We are noticing that we have consumers visiting the site looking for health information and will try to make consumer health content more prominent.

### MLA Core Membership Liaison – Melissa Ratajeski

Every February there is an annual phone-a-thon for members who have not yet renewed. Respondents are asked if not renewing – why not? Common reasons include the cost and conference rate. The new members' breakfast offered again last year. Mentoring was one of MLA President Dixie Jones' priorities. She sought best practices for engaging new members. T membership committee is working with International Cooperation Section to help gain members from developing countries possibly by reducing the membership fee for them. Chapter/section shuffle is a new event to make the experience more social and informative.

## **MLA President Report- Dixie Jones**

This was a positive financial year for MLA. Carla Funk is retiring after 22 years, and we will be forming a search committee this summer or fall and will keep the membership informed. Initiatives this year included advocacy, research, ethical awareness, and history; the presidential address will include details. MLA 2014 financially successful – she encouraged us to attend plenaries. Futures taskforce will make recommendations to the board for discussion at the fall meeting.

#### Chapter Roundtables – Karen Hanus and Antonio DeRosa

There was a discussion of the free tickets for new MLA members and realization that sometimes the free tickets are wasted. The strategy for this year was to give the free attendees a job. Remaining tickets are covered by Uptodate sponsorship and the ticket price is set before vendor support is known. Some people who are taking tickets are not new members. Antonio reported some confusion from people who signed up. Possibly the online registration form is confusing. There was further discussion of the rationale to sponsor new members. MAC wondered about who took advantage of the tickets, and why do the chapter contribute overall – not just give funds to their own members? They didn't see any direct benefit. The idea may have been to encourage new membership and a discussion that chapters are doing it on behalf of MLA. The Midwest chapter also gives a direct scholarship. Hard to set the ticket price and make it attractive when there is no guarantee of an 'expert' at the topic table.

MLA Rising Star will be looking at the roundtables to see if they are still useful and will make a list of recommendations. Part of the problem is the cost of the event and the Chicago conference is more expensive. The other issue is the time slot for lunch, and the choice of a plated lunch, which makes the logistics challenging. There was also a suggestion to reduce the number of topics.

Bart Ragon made a motion to discontinue the offer of free tickets for new members - Melissa DeSantis seconded. There was discussion that the free tickets should go to facilitators or recorders and not to new members. We could use the mentor directory or paper presenters to get ideas for knowledgeable facilitators. Karen made an amendment to the motion that we put the discussion off of who the free tickets will be offered to until the 2015 meeting. Motion passes - unanimously.

There was discussion of having Roundtables associated with plated meals makes it very complicated to plan and a suggestion of a buffet with no facilitator or recorders - just take a topic. Melissa Ratajeski is on the Conference Planning Committee for Toronto and can consider a different un-contested time for this event. We know we will have the lunch slot in 2015. Karen will find out what the options are with

the ideas they have gathered. Karen and Antonio will talk with the committee and bring back a recommendation to chapter council.

## **Director of MLA Report- Carla Funk**

This year was focused on the website and membership database. There was a slow rollout and we are gathering comments and concerns. We know that IE8 and 9 have problems and believe we have resolved most of those. This is a typical problem in healthcare institutions. The "my account" section has a lot of the information for members. The community area will include chapter SIGs, sections, etc . We are having conversations about archival material to keep on the site. We plan to offer another boot camp to onboard new medical librarians. Headquarters will have an open house during the conference. Good financial year but it has been a busy year with the website.

## President-Elect of MLA Report – Linda Walton

This year's priorities include recruitment, membership, and leadership; lifelong learning; advocacy; knowledge creation; and partnerships. We look ahead to the futures task force recommendations – and will be focused on hiring a new executive director. We plan to use a recruiting firm to find replacement for Carla and would like to get the members to participate in the process. There is a job description ready but can be commented on and amended.

## Web/Home Page – Lisa Ennis

Lisa reports that the website is good and that any changes and corrections should go to Lisa.

## New Business/Future Meetings – Angela Dixon

A key goal for this year will be to work on the Roundtables event.

Recognition of outgoing members – Angela Dixon Prudence Dalrymple Mina Davenport Becky McKay Anne Seymour Dana Abbey Melissa DeSantis Julia House

# **One Minute Chapter Reports**

Reports attached.

# Adjourn

Melissa Ratajeski made a motion to adjourn. Montie Dobbins seconded. Meeting adjourned at 12:41pm

Respectfully submitted:

Dina McKelvy, Secretary

August 11, 2014

### PNC/MLA One Minute Report

The Pacific Northwest Chapter of MLA currently has 157 members. In 2013, we held a very successful annual meeting in Anchorage, Alaska. 40 people attended the meeting and need-based scholarships in the amount of nearly seven thousand dollars were awarded to help people attend. The following continuing education classes were offered.

EBM II : Reviewing the Quality of Studies Instructor: Connie Schardt

Effective Teaching Strategies for Librarians Instructor: Dr. Andy Page

Surveys Made Easy Instructor: Dolores Judkins

Infographics: A Guided Tour to Visually Presenting Data Instructor: Jan Buhmann

We are currently collaborating with four other chapters to organize the quint meeting to be held in Denver in October of 2014.

Submitted by: Todd Hannon PNC/MLA Chapter Council Rep.

One-minute Reports – for Chapter Council meeting at MLA 2014

Midwest Chapter/MLA

CC Rep: Bette Sydelko

CC Alt: Karen Hanus

The Midwest Chapter region is nine states – North Dakota, Minnesota, Wisconsin, Michigan, Iowa, Illinois, Indiana, Ohio, Kentucky

Membership for this year (as of March) is 235, a decrease of 29 from March 2012. We have 8 student members and 8 retirees. The Membership Secretary has successfully begun using Wild Apricot in place of Acteva for membership applications and renewals.

Our annual meeting was held in October 2013 in East Peoria, IL and co-hosted by the Health Science Librarians of Illinois. The theme was "Navigating a River of Information" and the program featured guest speakers Michelle Kraft, author of "The Krafty Librarian" blog and Sarah Houghton, a.k.a. "The Librarian in Black." Five CE courses were offered and there were 18 contributed papers and 23 posters. There were 139 registrants for all or part of the conference, excluding vendors. Volunteer mentors met and welcomed new members and first time attendees during a special late afternoon reception.

The Midwest Chapter supports MLA's CC Roundtable luncheon – this year we are supporting 4 lunch tickets, two directly to chapter members who apply, and two to MLA. Six scholarships were given for our annual meeting – 2 for student attendees, 2 for first time attendees and 2 for those not eligible as a student or first timer, yet still needing financial assistance. The "Distinguished Librarian of the Year" for 2013 was awarded to Bette Sydelko from Wright State University, Dayton, OH a longtime member and

contributor, currently serving as the Midwest Chapter Council Representative. The Jean Williams Sayre Award went to Central Indiana Health Sciences Libraries Consortium (CIHSLC) and MESH (Managed Emergency Surge for Healthcare) for "A Disaster Education and Information Partnership for Central Indiana. As a result of this collaboration, central Indiana's emergency responders and librarians are better prepared to address disaster information needs. Additionally, research awards went to two papers and two posters.

In response to a recognized need for more access to continuing education, the Professional Practice Committee began a new program to help fund continuing education through two stipends, \$125 each, one offered in January, the second in July. Applicants submit their contact information and the lucky winners are simply drawn from a hat.

# The next meeting of the Midwest Chapter/MLA will be held in Bismarck, ND, October 10-14, 2014.

New York - New Jersey Chapter of one Minute MLA Annual Report, 2013-2014

This report covers the activities of the New York-New Jersey Chapter for the period May 2013 – April 2014.

As of April 10, 2014, the Membership of the NY-NJ Chapter, MLA is 199 members, 11 members joined in 2013-14. There are 70 lapsed members as of April 8, 2014.

During the year we had 4 business meetings:

Two in person and two by conference call

Annual Spring Dinner:

The Chapter's Annual Spring Dinner was held on June 13, 2013 with 25 attendees (including one new member).

Annual Meeting:

NY-NJ Chapter of the MLA Annual Meeting, "Batten down the Hatches: Safeguarding Our Libraries and Responding to Disaster," took place on October 9, 2013 at Albert Einstein College of Medicine, Bronx, N.Y. where librarians presented on the aftermath of super storm Sandy. Neil Rambo, was one of the presenters and he is a keynote speaker at this year's MLA.

MLA Goal 1: Membership and Leadership in the Profession

This year's awards were presented at the October 9, 2013 Chapter annual meeting:

• Lifetime Achievement Award: Mary K. Joyce, Retired Morristown Medical Center Shinn-Lathrope Health Sciences Library.

• Outstanding Contribution by a New Member: Antonio DeRosa, Memorial Sloan-Kettering Cancer Center Nathan Cummings Library.

• Outstanding Contribution by a Member: Nancy R. Glassman Albert Einstein College of Medicine D. Samuel Gottesman Library.

• This year's recipient for the Chapter Research Grant: Nancy R. Glassman Albert Einstein College of Medicine D. Samuel Gottesman Library, for her study, "Access to Peer-Reviewed Journal Literature for Unaffiliated Health Professionals at a Federally Qualified Health Center."

The Chapter supports AHIP. A member will be participating in the AHIP booth at the this year's MLA Conference

Also, the board approved a financial support in the amount of \$195.00 for the first-time AHIP applicants for two members of the NY-NJ Chapter, MLA.

The Chapter continues to support 2 seats at the Chapter Sharing Roundtables event at MLA annual meetings.

MLA Goal 2: Lifelong Learning

In 2013, NY-NJ Chapter partnered with the National Network of Libraries of Medicine, Middle Atlantic Region (NN/LM MAR) and Einstein College to offer a two day "Spring Training with the NN/LM" The lineup included:

- Grants and Proposal Writing
- Public Health Informaiton on the Web
- PubMed and Beyond: Clinical Resources from the NLM
- PubMed for Experts

Plans are in the works for the following in 2014:

- a CE course on the topic of health literacy
- Mini-Med School, to be held in the City

• Continuing Education course(s) on the topic of "interesting partnerships some possibilities include:

- o Community Engagement 101: The Art of Building Community Partnerships
- o Getting Started with Information Outreach in Minority Communities

MLA Goal 4: Creating and Communicating our Knowledge

The NY-NJ MLA Chapter Newsletter is published biannually. Sarah Jewell and Karen Sorensen are coeditors. There are several regular columnists.

## MLA Goal 5: Building a Network of Partners

The Chapter Chair participates in the Regional Professional Leadership Network (RPLN). The group is made up of the current presidents, chairs, etc. of local library organizations.

The Chapter is also a member of METRO's Community Partners Program. This program gives the Chapter publicity on METRO's website, and will also make it easy to partner with METRO and other local library organizations.

## NCNMLG Report May 2014

The Northern California and Nevada Medical Library Group (NCNMLG) membership area covers the entire state of Nevada and Northern California from the northern borders of San Luis Obispo, Fresno, Madera, and Inyo counties to the Oregon border. We currently have a total of 135 members. The chapter has been engaged in several activities this year in alignment with Dixie Jones' goals. The activities included professional development, membership recruitment, and outreach.

NCNMLG organized an MLA CE webinar in April, titled "Librarians Collaborating to Produce Systematic Reviews," which was held at the University of California, San Francisco (UCSF).

Last July, several chapter members worked with members of the Medical Library Group of Southern California & Arizona to plan and host the MLGSCA/NCNMLG Joint Conference in San Diego. Members are currently involved with planning the Quint Essential Meeting that will be held in Denver this October, which includes five MLA Chapters (Midcontinental Chapter, Medical Library Group of Southern California & Arizona, Northern California & Nevada Medical Library Group, Pacific Northwest Chapter, and the South Central Chapter). We are also in the process of organizing a joint conference with MLGSCA scheduled for spring 2016. NCNMLG will be the hosting chapter for this conference. Several chapter members are presenting posters at MLA this year, including a chapter poster that will be featured at this year's "Section Shuffle."

The profession continues to experience job losses. Several members from community hospitals within the chapter have had their positions eliminated. NCNMLG hosted a panel discussion in January on what some local librarians are doing to expand their services and keep their libraries a viable part of the healthcare community.

Three chapter members were recipients of the Locke Morrisey Professional Grant this past year. The award was named in honor the late Locke Morrisey, and is granted to members and students to use towards a professional development activity, including conference attendance.

The Executive Board voted to move the chapter's P.O. Box from Berkeley to Sunnyvale this past year, because we no longer have active members in the Berkeley area to process mail for the group.

The Outreach Committee hosted the first outreach event at El Camino Hospital in Mountain View, CA in April. The event was well attended by both prospective and active members of NCNMLG. The group

once again has an AHIP Credentialing Liaison, and is offering mentoring opportunities for new librarians and new NCNMLG members.

We held an election in March, and the new officers were announced at our April business meeting. We look forward to the coming year, as we continue to work towards expanding opportunities for the medical library profession.

Respectfully,

Carmen Huddleston, MLIS

NCNMLG President 2013-14

April 28, 2014

One-minute report for MLGSCA

Alan Carr

## • Membership

o MLGSCA membership currently stands at 192, a slight decrease from last year's 201 members, but an increase from 183 members in 2012. The increase in 2013 may have been due to registrations for the Joint Meeting with NCNMLG in July, 2013. In an effort to recruit new members, the Membership Committee has worked hard to establish partnerships with local state medical library associations, including the Central Arizona Biomedical Libraries (CABL) and Northern California and Nevada Medical Library Group (NCNMLG), and staffed a recruitment table at the Arizona Library Association Annual meeting in November 2013. The Membership Committee has also continued to partner with local library schools to encourage health science librarianship as a career.

• Programs and Joint Meetings

o The 2013 Joint Meeting of the Medical Library Group of Southern California & Arizona (MLGSCA) and the Northern California and Nevada Medical Library Group (NCNMLG) was held July 24 – 26, 2013 on the campus of the University of California, San Diego, in La Jolla, CA. The meeting theme was Waves of Change, Oceans of Opportunity. Four CE courses were offered and included the following topics: Evidence Based Practice; Mobile App Therapy; Public Health Information on the Web; and Drug Information Resources. Plenary speakers included three national known speakers. The conference was an overwhelming success with 145 registered attendees. The all-inclusive conference registration was \$175 for members and \$200 for non-members. This conference was unique in that the attendees stayed in on-campus accommodations and ate at the on-campus dining facilities. The price for lodging, dining, and parking was very affordable at \$228 for a two night stay which included six meals. As a result of this extremely affordable conference our Chapter saw a profit of \$10,478. Our Chapter submitted an entry for the MLA Chapter Project of the Year for 2014, and were very honored when notified of our selection.

Over 96% of the attendees indicated that they enjoyed the meeting format and would attend another meeting on a University campus.

o MLGSCA, in conjunction with four other MLA chapters, is hosting the "QuintEssential: Convergence and Collaboration" meeting, to be held in the Denver, CO, area October 12-15, 2014. The other four chapters include the Midcontinental Chapter (MCMLA), the Northern California and Nevada Medical Library Group (NCNMLG), the Pacific Northwest Chapter (PNC/MLA) and the South Central Chapter (SCC). The Steering Committee meets twice monthly and meeting registration opened May 9. The preliminary conference schedule and seven CE opportunities have been announced.

# Connections

o The MLSCA Link (blog) and the email listserv continue to be the primary communication tools for the membership. The Web Committee recently completed an entire update of the MLGSCA web site. The Committee is also looking at ways to potentially integrate the blog into the web site and attempting to make greater use of the MLGSCA social media accounts.

Awards and Scholarships

Rosemarie Murray, of Cedars-Sinai Medical Center Library in Los Angeles, was selected as the chapter's Outstanding Health Sciences Library Paraprofessional of the Year. Student scholarships (\$1500) were awarded to Juan Jaime at UCLA and Sandra Chase at San Jose State University. The 2014 Louise Darling MLGSCA Achievement Award was presented to President Mary White. Four members received \$500 professional development awards for various activities.

Government Relations/Bylaws

o The Government Relations/Bylaws Committee worked with the Advisory Council and MLA leadership on an unusual series of vacancies in the position of President-Elect to ensure all protocols for selecting a new candidate and calling a special election were identified and adhered to. MLA Leadership recommended a special election to fill the office of President-Elect, to ensure that all chapter members were allowed an opportunity to voice their opinions, and the special election was fairly conducted. As a result of the vacancy in the office of President- Elect due to a change of employment, the Nominating Committee was immediately tasked with calling for a special election to elect a new President-Elect replacement to finish out the 2013-14 term.

# Mid Atlantic Chapter

# One minute report

# CC Rep: Melissa Ratajeski

CC Alt: Bart Ragon

1. As of May 2014, current MAC membership is 224.

2. We are now using Wild Apricot for managing online conference registration and membership dues

• Some known problems, especially with the number of e-mails sent from the system and the confusion over whether or not a PayPal account is needed

3. The 2013 Annual Meeting was held in Pittsburgh, PA. This was the first MAC Annual Meeting to be held in Pittsburgh since the Pittsburgh Chapter merged with MAC

• There were CE courses offered as part of this meeting. Attendance was lower than expected. To boost attendance free CE courses were offered to all library school students, new MAC members as of 2013, and first-time MAC attendees. There was also a drawing for a free CE for MAC members. When asked in the post-meeting survey why one hadn't taken a CE course 44% responded the topics were not of interest. This was followed by not having the budget for CE courses (18%) and having CE on a Sunday did not fit my schedule (18%)

• This was the first year a "People's Choice Award" was given for the poster(s) with the most votes.

4. Two new Task Forces were created: Meeting Continuity and Communication.

5. The chapter bylaws were re-worked this year to more closely align with the MLA model bylaws.

6. 2014 MAC Annual Meeting will be in Alexandria, Virginia from October 19 through 22.

7. 2015 MAC Annual Meeting will be in Asheville, North Carolina from October 18 through 20.

Midcontinental Chapter - One Minute Report

Membership - MCMLA covers seven states (MO, KS, NE, SD, CO, WY and UT). We have 162 members.

Life Long Learning – The 2013 meeting was held in Salt Lake City, UT and had 83 attendees plus 21 exhibitor attendees. The 2014 Annual Meeting will take place in Denver, CO. The theme for this meeting is "Quint Essential: Convergence & Collaboration". This is an exciting meeting as it will be a meeting of five MLA Chapters: MCMLA, SCC, MLGSA, NCNMLG, and PNCMLA. Plans are underway for the 2015 Chapter meeting, which will be virtual, and the 2016 meeting which will be a joint meeting with the Midwest Chapter.

For MLA 2014, the Chapter is funding two MCMLA members to attend the Chapter Sharing Roundtable Luncheon and the Chapter also donated funds to support two new MLA members (that may or may not be MCMLA members) to attend the Roundtable Luncheon. The Chapter will display and staff a Chapter poster at this new MLA event. The Chapter is offering funds to cover AHIP registration fees for first-time AHIP applicants.

Advocacy - The Advocacy Task Committee began a research project to determine what institutions and their members do to fill gaps in information service when they close libraries and terminate librarians.

The Executive Committee formulated a statement about cooperating with institutions seeking library services when these institutions have eliminated their library collections and terminated their professional library staff.

Creating & Communicating Knowledge - MCMLA continues to use a variety of methods for communicating with our members including a newsletter, website, listserv, Facebook and Twitter. The Research Committee gave awards for Best Research Paper, Best Research Poster and Most Original Idea during the 2013 Annual Meeting. The Research Committee also created a list of journals that hospital administrators read and encouraged MCMLA member to publish in those journals.

Building a Network of Partners - An ad hoc committee continues to work on creating a Chapter endowment.

Chapter Business - The Chapter continues to be very happy using Wild Apricot for our Chapter website. An ad hoc committee has been formed to preserve Chapter archive materials and make assessments of the gaps in the collected materials. This committee is currently cataloging and preserving these materials.

Respectfully submitted,

Melissa De Santis

MCMLA Chapter Council Representative

May 17, 2014

Chicago, IL

Upstate New York and Ontario Chapter

This year's Annual Meeting saw UNYOC join with our colleagues in beautiful Fairport, NY (near Rochester), with the theme of Bringing it into FOCUS (Finding Opportunities in a Changing Environment). Keynote Speakers Margo Coletti, Director of Knowledge Services, Beth Israel Deaconess Medical Center in Boston, MA, Michelle Burda, Network and Advocacy Director, National Network Libraries of Medicine/Middle Atlantic Region, Pittsburgh, PA and Karen Pillon, Head of Access Services, Leddy Library, University of Windsor, Windsor ON kept us engaged with their talks on high anxiety in changing environments, the importance of health literacy for librarians and health care professionals, and decion making in terms of customer service. We had 65 people in attendance. Our 2014 conference will be held at the Gideon Putman in gorgeous Saratoga Springs, NY October 22-24.

1) Recruitment, Membership, and Leadership in the Profession

As of April 1, 2014, UNYOC has 86 members, including all classes of membership. This is an impressive number for this time of year. Many of our members choose to renew just prior to our fall conference. The UNYOC Executive committee has committed to expanding our membership in Ontario, and news that the 2016 MLA conference will be held jointly with CHLA in Toronto should aid in this effort. We

have a student scholarship award of \$500 (the Ursula H. Poland Scholarship Award), and the call for this goes out in late April.

# 2) Life Long Learning

Continuing education remains an important place in UNYOC. The ABCs of DNA: Unraveling the Mystery of Genetics Information for Consumers was presented at the Western NY Library Resources Council in Buffalo on April 12, 2013 and at the Rochester Library Resources Council on September 20, 2013. Carrie Iwema, University of Pittsburgh Molecular Biology Librarian, was the instructor for both sessions through the NN/LM Middle Atlantic Region.

Grant Writing was presented on April 30, 2013 at WNYLRC in Buffalo. Diane Schwartz, Director of Kaleida Health Libraries, was the instructor.

The UNYOC/MLA Annual Meeting held in Fairport, New York, from October 16-18, 2013, provided an important opportunity for continuing education. An NN/LM Middle Atlantic Region Instruction Award was used to fund and offer Communicating Clinically by Julie Esparza. Julie is a Clinical Medical Librarian and Associate Professor at the Health Sciences Center, Louisiana State University Shreveport.

This course was selected because it fit well with the annual meeting theme: Bringing it into FOCUS: Finding Opportunities in a Changing Environment. The excellent teaching reputation and expertise of the presenter was another reason that the course was selected. This course was especially appealing as its objectives address stress that librarians develop a proactive approach to working with clinicians and to find the "teachable" moments within the patient rounding process. Librarian involvement in patient rounding with clinicians helps to raise the visibility and stature of librarians within hospitals and demonstrates that librarians can branch out to include new roles. This course detailed how librarians are highly relevant in the clinical setting. At a time when libraries and librarians are being targeted for elimination for supposed "cost savings", this course lent support to librarian morale and relevance.

This project was important in bridging the perceived professional gaps between clinicians and librarians. The instructor provided implementation information and procedures for getting started in clinical patient rounding, "dos and don'ts", and reading lists of essential resources for clinical rotations. Librarian participants modeled behaviors and critical thinking styles to "mine" clinical scenarios for teachable moments. By listening to audio files of actual case vignettes and then reading the transcripts, librarian participants identified topics to help fill the education and information gaps in resident/practitioner education (As per HIPAA, no identifying personal patient information was given). Librarian participants practiced writing clinical informational summaries of journal articles for clinicians which none of them had done before. Librarian participants were apprised of the "Guidelines for Medical, Legal and Business Responses" from the Reference and User Services Association of the American Library Association. By becoming familiar with the kinds of dialogues that happen during patient rounds, librarian participants learn how to better communicate with clinicians. This boosts the ability of health sciences librarians to better serve their patrons and to support patient care. From the course evaluations, librarian participants seemed energized and excited to put these new tools to work in their respective organizations. In addition, at the UNYOC Annual Meeting, informal group CE was accomplished by Lightning Talks, timed 5-minute brief presentations about topics of interest.

In anticipation of the Affordable Care Act rollout, MedlinePlus and More with Affordable Care Act Resources was presented by Lydia Collins, Consumer Health Coordinator, NN/LM Middle Atlantic Region at the Central Library, Buffalo & Erie County Public Library System, on November 4, 2013.

Grants and Proposal Writing was offered at the Western New York Library Resources Council in Buffalo by Kate Flewelling, Outreach Coordinator, NN/LM Middle Atlantic Region, on December 5, 2013.

Evidence-Based Librarianship: Using Evidence in Health Sciences Libraries was presented at the Central Library Resources Council in Syracuse on March 24, 2014. Lorie Kloda, Assessment Librarian, McGill University Library in Montreal, Canada, was the instructor.

An MLA Webcast: Librarians Collaborating to Produce Systematic Reviews: Project Launch to Publication will be offered on April 16, 2014, at various sites throughout the UNYOC region including Buffalo and Rochester.

For general continuing education offerings, many of the Library Resources Councils in New York State are offering their members the use of Lynda.com for education needs.

We have two professional development awards. The Members-at-Large have put out a call for this award already. Other opportunities for continuing education are provided throughout the year through partnering with other organizations and promoting NLM's continuing education resources.

# 3) Advocacy

We continue to have government relations representatives for both New York State and Ontario. With the ongoing budgetary concerns on both side of the border, the need for strong advocacy has never been greater. UNYOC's Government Relations committee monitors government actions that affect libraries on both sides of the border, informs members of actions that may impact them and provides opportunities for involvement in events such as the New York Library Association's Library Advocacy Day (February 26, 2014) or Save Library and Archives Canada.

We also submitted a letter to the Honorable Rona Ambrose, Minister of Health over concerns about potential closure of federal service libraries in Canada.

4) Knowledge Creation and Communication

UNYOC communicates with members through a variety of means including our well-used listserv, UNYOC-L, our blog and web page and our Facebook page.

# 5) Partnerships

Unfortunately we were unable to move forward with a joint meeting with the NY/NJ in 2014. There were too many differences and very little common ground. Still, we remain committed to forging partnerships. We plan to investigate joint meetings for our upcoming conferences.

Motion

This report is informational and requires no action.

Respectfully submitted,

Linda Hasman, MSLS

**Chapter Chair** 

UNYOC Executive Committee

CHAPTER CHAIR: Linda Hasman

VICE-CHAIR / CHAIR-ELECT: Jeff Garvey

IMMEDIATE PAST-CHAIR: Amanda Ross-White

SECRETARY: Rebecca Kindon

TREASURER: Diana Cunningham

CHAPTER COUNCIL REPRESENTATIVE: Cristina Pope

CHAPTER COUNCIL ALTERNATE: vacant

MEMBERS-AT-LARGE: Marie Ascher, Jennifer McKinnell, Elizabeth Stellrecht

NOMINEE TO THE NOMINATING COMMITTEE: Donna Berryman

ARCHIVIST: Amy Lyons

CONFERENCE PLANNING CHAIRS: Diana Cunningham and Olivia Maggio

CONTINUING EDUCATION CHAIR: Grace Di Virgilio

GOVERNMENT RELATIONS Co-CHAIRS: Christopher Tosh (New York) and Nina Frey (Ontario)

MEMBERSHIP CHAIR: Deborah Chiarella

COMMUNICATIONS CO-CHAIRS: Lorraine Porcello and Laura Schlueter

PARLIAMENTARIAN: vacant

MLA CREDENTIALING (AHIP) LIAISON: Elizabeth Irish

### UNYOC-L COORDINATOR: Amanda Start

#### **BENCHMARKING LIAISON: Regina Vertone**

North Atlantic Health Sciences Libraries, Inc (NAHSL) - One Minute Report

Membership - NAHSL covers 6 New England states(ME, NH, VT, MA, CT, RI). We have 217 members.

Life Long Learning – The 2013 meeting was held in Falmouth, Massachusetts and had 105 attendees plus 21 exhibitor attendees. The 2014 Annual Meeting will take place in Rockport, Maine. The theme for this meeting is "Widen the Lens". NAHSL has offered a number of continuing education programs this year including The Librarian's Role in FMEA: A Knowledge Management Opportunity, presented by Jeannine Gluck MLS, AHIP on January 29, 2014.

Advocacy - Gary Atwood, our Government Relations chair has communicated news on NIH grants and net neutrality via the blog and listserv.

Creating & Communicating Knowledge -NAHSL communicates information via the website, listserv, blog and Twitter. The board recently awarded the first Jay Daly Technology grant to Madge Boldt at RI Hospital for her charging station project. We featured both 2 lightning round presentations at the 2013 annual meeting, and a panel of knowledge management project libraries.

Building a Network of Partners - Rich Kaplan our chair has initiated a survey for the membership to determine priorities and will host an open forum for discussion at the upcoming annual meeting. The state organization for NH/VT has disbanded which has created some discussion of the role of the state organizations as they relate to NAHSL, and how NAHSL can fill the gap for the NH/VT libraries.

Chapter Business - The Chapter continues to use Wild Apricot for conference, membership and exhibitor fees. NAHSL is considering priorities in its survey and open forum partly to end some deficit spending (implemented to spend down excess funds) in the past few years.

Respectfully submitted,

Dina McKelvy, MA, MLS, AHIP

NAHSL Representative

May 17, 2014